

**REQUEST  
FOR  
CONTINUED EXAMINATION (RCE)  
TRANSMITTAL**

**MAIL STOP RCE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000,  
provides for continued examination of an utility or  
plant application filed on or after June 8, 1995

Application Number	09/964,129
Confirmation Number	2009
Filing Date	September 25, 2001
First Named Inventor	Takeshi ISHIZAKI
Group Art Unit	2143
Examiner Name	Kyung H. SHIN
Matter Number	CA1464
Title	INTEGRATED SERVICE MANAGEMENT SYSTEM

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application.

**1. SUBMISSION REQUIRED UNDER 37 C.F.R. § 1.114**

- a. ☐ Previously submitted
- i. ☐ Please enter and consider the amendment(s)/reply under 37 C.F.R. § 1.116  
        previously filed on \_\_\_\_\_
- ii. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously filed on \_\_\_\_\_
- iii. ☐ Other \_\_\_\_\_
- b. ☒ Enclosed
- i. ☒ Amendment/Reply
- ii. ☐ Affidavit(s)/Declaration(s)
- iii. ☐ Information Disclosure Statements (IDS)
- iv. ☒ Petition for Extension of Time
- v. ☐ Other \_\_\_\_\_

**2. MISCELLANEOUS**

- a. ☐ Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a  
period of \_\_\_\_\_ months
- b. ☐ Other \_\_\_\_\_

**3. FEES**

Please charge the RCE statutory fee of \$790.00 to Deposit Account No. 19-4880. The USPTO is directed and  
authorized to charge all required fees, except for the Issue Fee and the Publication Fee, to Deposit Account No. 19-  
4880. Please also credit any overpayments to said Deposit Account. A duplicate copy of this transmittal letter is  
attached.

**CORRESPONDENCE ADDRESS**

*Direct all correspondence to the address for SUGHRUE MION, PLLC filed under the Customer Number listed below:*

MOUNTAIN VIEW OFFICE

**23493**

CUSTOMER NUMBER

**SIGNATURE OF ATTORNEY**

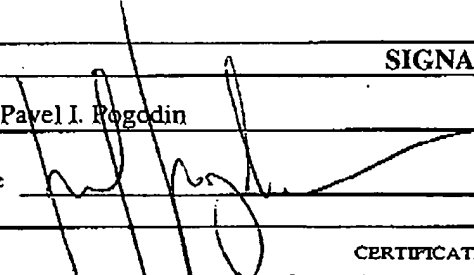
02/28/2007 AWONDAF1 00000062 194880 09964129

Name Pavel I. Pogodin

Registration No. 48,205

01 FC:1801

790.00 DA

Signature 

Date February 26, 2007

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this Request for Continued Examination (RCE) Transmittal is being facsimile transmitted to the U.S. Patent and Trademark Office this 26<sup>th</sup> day of  
February 2007.

  
Louisa Moreno